



Marine Corps Base Camp Pendleton



R E S I D E N T
ENERGY
CONSERVATION PROGRAM

Resident Energy Conservation
Program (RECP) Brief
for
Hunt Military
Housing Residents



Purpose



Provide Housing Residents with information on the Resident Energy Conservation Program (RECP) and timeline for implementation aboard Marine Corps Base Camp Pendleton.



Background



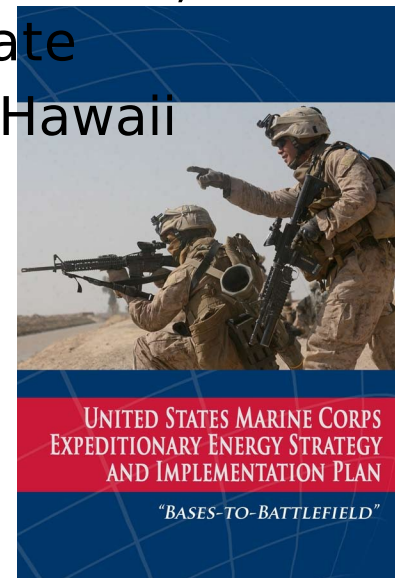
- Office of the Secretary of Defense Memorandum of 8 September 1998 set policy for the payment of utilities in Public Private Venture (PPV) family housing.
 - Allows payment by resident for excess utilities utilization
 - PPV operating agreement includes this provision
 - Army started in 2003; Air Force in 2006



Background



- HQMC approved implementation of the Resident Energy Conservation Program (RECP) at all PPV Projects - January 2012
 - RECP goals are consistent with DoD, DoN and USMC conservation principles
 - RECP Pilot Program has been running since Sep 2010
 - Conducted at MCB Hawaii, MCRD Parris Island, and MCAS Beaufort from Sep 2010 to date
 - Navy conducted parallel pilot program in Hawaii
 - RECP Concept was Proven Successful
 - Electric Use & Costs dropped about 9%
 - Concept was proven and refined





Resident Energy Conservation Program (RECP)

- RECP reduces electric costs, and saves funds for sustainment and improvements.
 - Cost savings generated by RECP will be used to improve homes, playgrounds, community centers, and quality of life
 - Helps protect our \$2B investment in new housing and communities
- Basic Allowance for Housing (BAH) is only expected to cover “normal” utilities use/costs, not excess.
 - Military Housing has traditionally used excess utilities
 - Most Families live off base and pay full utilities
 - 12% of Camp Pendleton BAH is allocated for utility usage (electric, gas, water, sewer, and trash)



Resident Energy Conservation Program (RECP)



| 2013 BAH Component Breakdown (Rounded to the nearest 1 percent) | | Rent (Avg. % of total BAH rate) | Utilities (Avg. % of total BAH rate) | Insurance (Avg. % of total BAH rate) |
|--|--------------------------|------------------------------------|---|---|
| MHA | MHA Name | | | |
| Arizona | | | | |
| AZ013 | PHOENIX, AZ | 78% | 21% | 1% |
| AZ014 | FORT HUACHUCA, AZ | 77% | 22% | 1% |
| AZ015 | DAVIS-MONTHAN AFB, AZ | 78% | 20% | 1% |
| AZ016 | YUMA, AZ | 74% | 24% | 1% |
| California | | | | |
| CA018 | OAKLAND, CA | 90% | 9% | 1% |
| CA019 | SAN FRANCISCO, CA | 91% | 8% | 1% |
| CA021 | CHINA LAKE NAVWEPCEN, CA | 77% | 21% | 2% |
| CA022 | FRESNO, CA | 78% | 21% | 2% |
| CA023 | LEMOORE NAS, CA | 77% | 21% | 1% |
| CA024 | CAMP PENDLETON, CA | 88% | 12% | 1% |
| CA025 | VENTURA, CA | 89% | 10% | 1% |
| CA026 | VANDENBERG AFB, CA | 86% | 13% | 1% |
| CA027 | MARIN/SONOMA, CA | 87% | 12% | 1% |
| CA028 | BARSTOW/FORT IRWIN, CA | 77% | 21% | 2% |



Resident Energy Conservation Program (RECP)



- RECP will encourage energy conservation
 - Residents using less energy will be rewarded with cash / credit
 - Residents using more energy will be billed for only the excess
 - Each Family can influence their own destiny





“Cost Savings = Improvements”





RECP Program

Concept of Operations



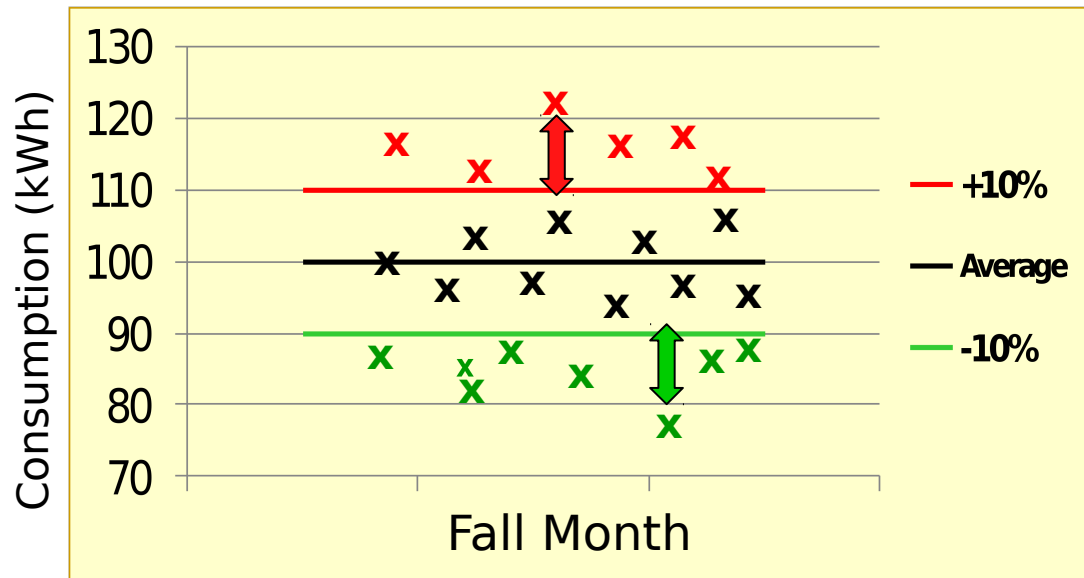
- Establish Housing Types
 - Based on location, size, style, age, and number of bedrooms
- Electric Metering
 - Hunt Properties (Deluz) are 100% metered
 - Lincoln Properties are 100% metered
- Calculate Average Usage for each Type each Month
 - Top/bottom 5% not considered in average
- Establish Average Range
 - Residents within +/- 10% of average have no cost impact
 - Residents outside range will get a refund or be billed for only excess not total



RECP Program Concept of Operations



Notional / Example Monthly Electric Usage



Example Individual Resident Impacts

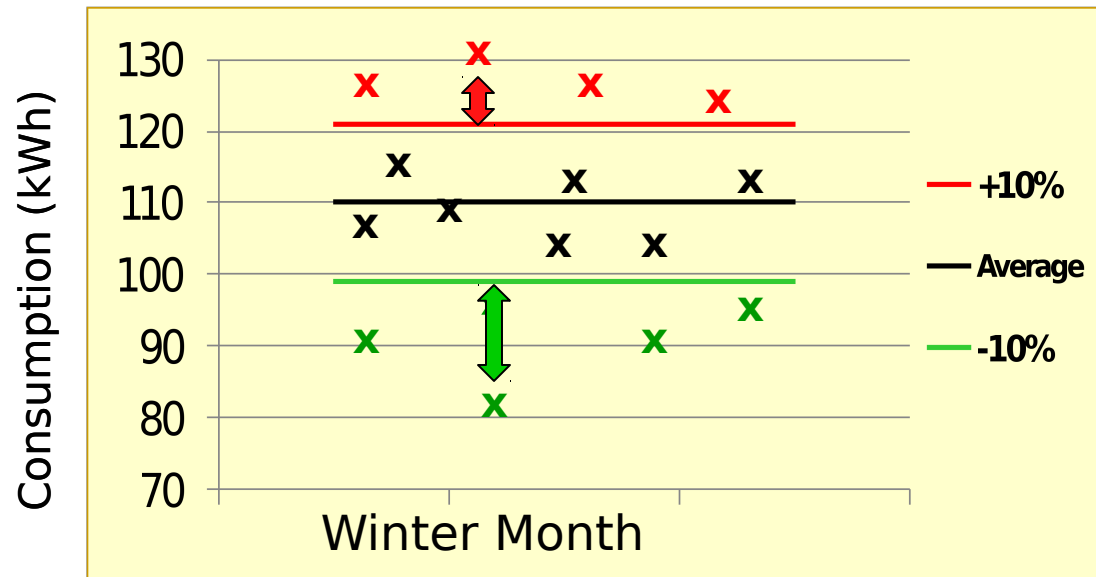
- x Bill for use over 110 kWh**
- x No Credit and No Bill from 90 kWh to 110 kWh**
- x Credit for use under 90 kWh**



RECP Program Concept of Operations



Notional / Example Monthly Electric Usage



Example Individual Resident Impacts

- x Bill for use over 121 kWh**
- x No Credit and No Bill from 99 kWh to 121 kWh**
- x Credit for use under 99 kWh**



RECP Program

Concept of Operations



- Exemptions:
 - For some Wounded Warriors and Exceptional Family Members
 - Not part of program
- RECP will be implemented in two phases starting Calendar Year 2013
 - Phase I Housing Areas:
 - Deluz, Del Mar, San Mateo Point, San Onofre I/II/III, South Mesa I, Stuart Mesa II, Wire Mountain I/II and San Luis Rey
 - Phase II Housing Areas:
 - Del Mar (Koepler St), Forster Hills, O'Neill Heights, Pacific View, Santa Margarita, Serra Mesa, South Mesa II, Stuart Mesa, Wire Mountain III, and 14th Street



RECP Program

Concept of Operations



- Timelines are projected and subject to change
- Before live billing begins:
 - Establish like-type housing groups
 - May - June 2012
 - RECP Leadership briefs
 - July - October 2012
 - CG MCIWEST-MCB CPEN Notification Letters and Program Information to Residents
 - September 2012
 - Publish Articles in Base Papers / Newsletters / Website
 - <http://www.pendleton.marines.mil/Family/FamilyHousing/ResidentEnergyConservationProgram.aspx>
 - October 2012
 - Updated July 2013



RECP Program Concept of Operations



- PPV Partner Send Notification Letters to Residents
 - Phase I: October 2012
 - Phase II: July 2013
- Town Hall Meetings / Energy Forums
 - Phase I: October 2012 - December 2012
 - Phase II: July 2013 - May 2014
- Execute Lease Modifications
 - Phase I: September - December 2012
 - Phase II: January - December 2013



RECP Program Concept of Operations



- PPV Partner sends 3-Month Mock Billing Notification Letters
 - Phase I: December 2012
 - Phase II: November 2013
- PPV Partner sends Live Billing Notification Letters
 - Phase I: March 2013
 - Phase II: February 2013
- Start Live Billing
 - Phase I: 1 April 2013
 - Phase II: 1 March 2013



RECP Program

Concept of Operations



- Government, PPV Partners and Third Party Vender monitor program
 - December 2012 - December 2014
- RECP Expectations:
 - Electricity use will drop 12-15%, saving \$2M per year
 - Savings will be used for family housing improvements
 - Most families will NOT be billed for utilities



Marine Corps Base Camp Pendleton

RESIDENT ENERGY CONSERVATION PROGRAM



The Resident Energy Conservation Program (RECP) is the result of Department of Defense (DoD) initiative that is being implemented in all Public-Private Venture (PPV) family housing units aboard all Marine Corps installations. The RECP supports the Marine Corps energy strategy by encouraging energy conservation and reducing electricity costs.

RECP's goal is to promote good stewardship of our resources and environment through awareness, personal responsibility, and education. In an effort to encourage energy conservation, Base housing residents will soon be receiving monthly utility consumption statements so they are fully informed about their energy usage. Housing residents should begin comparing their actual usage with the usage target amount as soon as you receive your first statement.

Once the program is fully implemented, residents within +/- 10% of the average usage for their type home will have no cost impact. Residents using less energy than the +/- 10% average will be rewarded with cash/credit. Residents using more energy than the +/- 10% average will be billed for excess energy use.

Each family can influence their own destiny.

Savings generated by the RECP will be reinvested into PPV housing to improve homes, playgrounds, community centers, and quality of life for service members and their families.

View the links at the right to learn more about the program.

HOUSING HOMEPAGE

RECP HOMEPAGE

- » CG's Letter to Housing Residents
- » Frequently Asked Questions
- » Information Pamphlet
- » Information Video
- » Tips for Energy Conservation
- » Wounded Warrior & EFMP Process
- » Wounded Warrior & EFMP Waiver Request



All that counts.

Resident Energy Conservation Program Resident Briefing



Measure



Manage



Recover



Conserve

- Introduction
- Program Overview
 - Profiles
 - Baseline Calculation
 - Utility Billing Process
- Conservation
- Questions & Answers



Corporate Overview

- Founded in 1952, Minol is the third largest Billing, Energy Management, Sub-Metering and Product Solution providers with 2,500 employees and 32 offices worldwide.
- Leading provider of utility metering and billing services for electric, gas and water for residential and commercial properties, as well as military housing communities.
- Worldwide utility meter distributor and manufacturer
- Our global team produces more than 5.4 million bills annually.



Purpose of Program

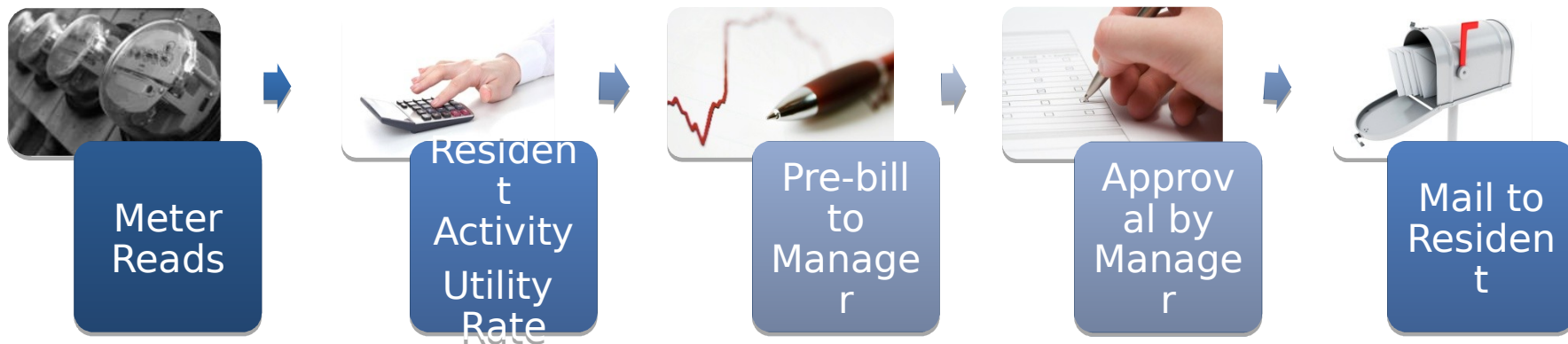
- OSD policy dated September 8, 1998 mandates payment of utilities in privatized housing and strive to achieve energy efficiency in homes.
- Conservation decrease the national dependence of foreign oil and conforms to our national policies.
- Savings in energy costs will go to residents by providing improved housing and ancillary facilities.



How Does It Work?

- The Resident Energy Conservation Program (RECP) is designed to set reasonable utility allowance targets for normal utility consumption in privatized housing.
- A “mock billing” period will occur in which information will be provided to residents, showing consumption compared to the average for the home.
- During “mock billing”, residents are not responsible for overages or qualify for rebates.
- After “mock billing” ends, residents will receive Live invoices and will be responsible to pay for usages above the average allowance. If the usage is less than the allowance, residents will begin accruing credit for refunds.
- A rebate check will be issued once accrual meets or exceeds \$25. However, residents may choose to accrue the rebate and apply any credit amount for future payments.

Monthly Billing Cycle



Resident Services & Tools

- To determine the baseline calculation:
 - Remove zero usage
 - Remove unoccupied homes
 - Remove partial billing periods (move in & move out)
 - Calculate current average consumption
- The average is considered the baseline per profile
- The baseline is a rolling average, changing each month.



- Minol will mail a monthly statement reflecting resident energy usage.
- Statement will reflect applied utility average.
- The statement will show the difference between the average (baseline) and the resident consumption.

Use less than baseline = CREDIT

Use more than baseline = CHARGE

Action Trigger = \$25.00

If Credit or Charge is within \$25

= NO ACTION (bill or rebate accrues)



Resident will receive one of three statements:

✓ Payable Due Statement (Payment Coupon)

Utility Charge is greater than Baseline
and greater than \$25 trigger

✓ Rebate Statement (Check Issued)

Utility Charge is less than Baseline
and greater than \$25 trigger

✓ No Action Statement

Difference between the Utility charge and Utility allowance is within the \$25 Trigger



Payable Action Statement

Minol
All that counts.
15280 ADDISON ROAD SUITE 100
ADDISON TX 75001-4503

Account Number: 1234-123-123456-00

Billing Date 05/24/2012
Balance Due \$51.29
Payment Due Date 06/14/2012
Amount Due If Late \$51.29

Amount Enclosed ☐ DO NOT PAY

Minol USA
15280 ADDISON ROAD SUITE 100
ADDISON TX 75001-4503



Account Num
Customer Nai
Neighborhood
Service Addr:

Meter Read Detail

Electricity Service From 4/1/12 to 5/1/12

| MeterID | BeginRead | EndRead | Usage | | |
|-----------------------|-----------|-----------|------------|------------|-----------|
| | | | This Month | Last Month | Last Year |
| 201371540460552701310 | 23,883.00 | 25,576.00 | 1,693.00 | | |
| Total Usage | | | 1,693.00 | | |

MESSAGES:

This is your current energy conservation statement. This is not a bill. This statement shows your electric consumption in comparison to like homes in your neighborhood. Water usage is informational only.

Access your account on-line at www.minolusa.com

For Customer Service Call: 1-888-636-0493
(Mon - Fri 7am - 10pm CST)

JOHN SMITH
ADDRESS

123456 00
\$0.00
\$0.00
\$0.00
2012
\$340.29
\$0.00
\$340.29
\$289.00
\$51.29

Statement

Energy Conservation
Statement

| Your New Statement | |
|---------------------------|------------|
| Last Month | |
| Previous Balance | \$0.00 |
| Payments | \$0.00 |
| Previous Balance Forward | \$0.00 |
| This Month - Billing Date | 05/24/2012 |
| Current Charges | \$340.29 |
| Adjustments & Fees | \$0.00 |
| Charges This Month | \$340.29 |
| Utility Allowance: | \$289.00 |
| New Balance | \$51.29 |

| ELECTRICITY Service From 4/1/12 to 5/1/12 | | Current Charges |
|---|----------------|-----------------|
| Charge Description | Billable Usage | Rate |
| Electricity Per kWh | 1,693.00 | 0.201000 |
| | | \$340.29 |
| Total ELECTRICITY charges | | \$340.29 |

| Other Transactions posted this period | Amount |
|---------------------------------------|--------|
| Total Adjustments, Taxes & fees | |

Charges This Month **\$340.29**

Meter Read Detail

Electricity Service From 4/1/12 to 5/1/12

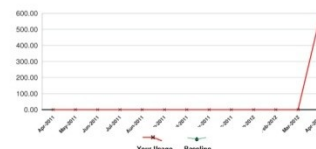
| MeterID | BeginRead | EndRead | Usage | | |
|-----------------------|-----------|-----------|------------|------------|-----------|
| | | | This Month | Last Month | Last Year |
| 201371540460552701310 | 23,883.00 | 25,576.00 | 1,693.00 | | |
| Total Usage | | | 1,693.00 | | |

MESSAGES:

This is your current energy conservation statement. This is not a bill. This statement shows your electric consumption in comparison to like homes in your neighborhood. Water usage is informational only.

Water Service for Reference and Conservation tracking only

Water Consumption (For REF. only)



Meter Read Detail

Water Service History by cycle

| Date | Cycle Dates | BeginRead | EndRead | Usage |
|----------|------------------|-----------|-----------|--------|
| 05/24/12 | 4/1/12 to 5/1/12 | 10,214.00 | 10,801.00 | 587.00 |

Rebate Due Statement



05/24/2012 1234-123-123456-00 \$ 116.14

***** ONE HUNDRED SIXTEEN AND 14 / 100 DOLLARS *****



05/24/2012 1234-123-123456-00 \$ 116.14

***** ONE HUNDRED SIXTEEN AND 14 / 100 DOLLARS *****

JOHN SMITH
 ADDRESS
 BASE NAME, STATE ZIP

THIS IS A DEMONSTRATION BILL - REBATE NON NEGOTIABLE

THIS IS A DEMONSTRATION BILL - REBATE NON NEGOTIABLE

Statement

Conservation Statement

| Your New Statement | |
|--------------------------------------|----------|
| Last Month | |
| Previous Balance | \$0.00 |
| Payments | \$0.00 |
| Previous Balance Forward | \$0.00 |
| This Month - Billing Date 05/24/2012 | |
| Current Charges | \$172.86 |
| Adjustments & Fees | \$0.00 |
| Charges This Month | \$172.86 |
| Utility Allowance* | \$289.00 |
| New Balance | \$0.00 |

| ELECTRICITY Service From 4/1/12 to 5/1/12 | | | |
|---|----------------|----------|----------|
| Charge Description | Billable Usage | Rate | Amount |
| Electricity Per kWh | 860.00 | 0.201000 | \$172.86 |
| Total ELECTRICITY charges | | | \$172.86 |

| Other Transactions posted this period | Amount |
|---------------------------------------|--------|
| Total Adjustments, Taxes & fees | |

Charges This Month \$172.86

Meter Read Detail

| Electricity Service From 4/1/12 to 5/1/12 | | | |
|---|------------|-----------|-----------|
| MeterID | Usage | | Last Year |
| | Begin/Read | End/Read | |
| 231417240460556804310 | 14,712.00 | 15,572.00 | 860.00 |
| Total Usage | | 860.00 | |

MESSAGES:

This is your current energy conservation statement. This is not a bill. This statement shows your electric consumption in comparison to like homes in your neighborhood. Water usage is informational only.

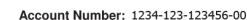
Monthly Usage Summary

| Description | Nov-11 | Dec-11 | Jan-12 | Feb-12 | Mar-12 | Apr-12 |
|--------------------|--------|--------|--------|--------|--------|----------|
| Previous Balance | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| Payments | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| Balance Forward | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| Your EL Charge | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$172.86 |
| Other Transactions | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| Charges This Month | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$172.86 |
| Utility Allowance* | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$289.00 |
| New Balance | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| Rebate Issued | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$116.14 |

Access your account on-line at www.minolusa.com
 For Customer Service Call: 1-888-636-0493
 (Mon - Fri 7am - 10pm CST)

Water Service for Reference and Conservation tracking only

Water usage data is not available for you home



| | |
|---------------------------|------------|
| Billing Date | 01/23/2012 |
| Balance Due | \$0.00 |
| Payment Due Date | 02/13/2012 |
| Amount Due If Late | \$0.00 |

Dear Resident: No payment is due at this time. A Payment is due only when your balance exceeds \$ 50.00

| | |
|-----------------|------------|
| Amount Enclosed | DO NOT PAY |
|-----------------|------------|

JOHN SMITH
ADDRESS
BASE NAME, STATE ZIP



Dear Resident: No payment is due at this time. A Payment is due only when

JOHN SMITH
ADDRESS
BASE NAME, STATE ZIP

Electricity & Gas Statement

Your New Statement

| | |
|--|-----------------|
| Last Month | |
| Previous Balance | \$0.00 |
| Payments | \$0.00 |
| Previous Balance Forward | \$0.00 |
| This Month -Billing Date 01/23/2012 | |
| Current Charges | \$120.53 |
| Adjustments & Fees | \$20.20 |
| Charges This Month | \$140.73 |
| Utility Allowance* | \$186.00 |
| New Balance | \$-45.28 |

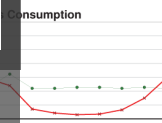
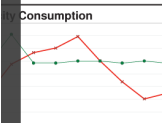
| | |
|--------------------------|--------|
| Previous Balance Forward | \$0.00 |
|--------------------------|--------|

| | |
|--|----------|
| This Month -Billing Date 01/23/2012 | |
| Current Charges | \$120.52 |
| Adjustments & Fees | \$20.20 |

| | |
|--------------------|----------|
| Charges This Month | \$140.72 |
|--------------------|----------|

Utility Allowance*: **\$186.00**

| | |
|--------------------|-----------------|
| New Balance | \$-45.28 |
|--------------------|-----------------|



| ELECTRICITY Service From 11/14/11 to 12/14/11 <u>Current Charges</u> | | | |
|--|----------------|----------|---------|
| Charge Description | Billable Usage | Rate | Amount |
| Electricity Per kWh | 490.00 | 0.071100 | \$34.84 |
| Total ELECTRICITY charges | | | \$34.84 |

| | | | | |
|--|-----------------------|-------------|----------------------------------|---------|
| GAS Service From 11/14/11 to 12/14/11 | | | Total ELECTRICITY charges | \$34.84 |
| Charge Description | Billable Usage | Rate | Amount | |
| Gas | 119.00 | 0.720000 | \$85.68 | |
| | | | Total GAS charges | \$85.68 |

| <u>Other Transactions posted this period</u> | <u>Amount</u> |
|--|----------------|
| Gas Customer Chrg | \$20.20 |
| Total Adjustments, Taxes & fees | \$20.20 |

| | |
|--------------------|----------|
| Charges This Month | \$140.72 |
|--------------------|----------|

Meter Read Detail

| Electricity Service From 11/14/11 to 12/14/11 | | | Usage | | |
|---|-----------|-----------|------------|------------|-----------|
| MeterID | BeginRead | EndRead | This Month | Last Month | Last Year |
| 145795312103623500310 | 44,235.00 | 44,725.00 | 490.00 | 405.00 | 710.00 |
| Total Usage | | | 490.00 | 405.00 | 710.00 |

| Gas Service From 11/14/11 to 12/14/11 | | | Usage | | |
|---------------------------------------|-----------|----------|------------|------------|-----------|
| MeterID | BeginRead | EndRead | This Month | Last Month | Last Year |
| 12930022078224200 | 3,661.00 | 3,780.00 | 119.00 | 60.00 | 267.76 |
| Total Usage | | | 119.00 | 60.00 | 267.76 |

MESSAGES:

Gas Ameren Rates: Gas charge is comprised of the following: Delivery Charge, Gas Env Charge, GER Rider, Gas Supply Charge & Taxes
Electric Ameren Rates: Electric charge is comprised of the following: Distribution Charge, Env Charge, GER Rider, Purchase Charge, PER Rider Supply Cost, Transmission Service Charge & Taxes.

For Customer Service Call: 1-888-636-0493
(Mon - Fri 7am - 7pm CST)

Access your account on-line at www.minolusa.com

Monthly Usage Summary

[illegible]

Minol Direct

- Resident Access
- 24/7 Secure Access



Minol Resident Call Center

- Monday-Friday
- 7 am - 7 pm CST
- Agents Have an Average of 12 Years

Customer Service Experience

- Multi-lingual Resident Relations Team

Minol

Resident Account Summary

All that counts.

Update Personal Info | Change Password | Pay Now | FAQ | Contact Us | Log Off

6/5/2012 2:53:52 PM

Account # 1234-123-123456-00

Rebate Opt In/Out Form

Name: JOHN SMITH

Billing Address:
BASE NAME - NEIGHBORHOOD
ADDRESS
Account Start Date: 06/03/11

Project Name: COMMUNITY




Service Address:
BASE NAME - NEIGHBORHOOD
ADDRESS
Account End Date:

Bldg: GWIN Unit: 000100

Current Balance: \$ 0.00


Record (1..15) of 36 sorted by docdate desc


Page 1 Of 3

| Bill Image/ Tran Type | Tran. Date | Due Date | Beg. Cycle | End. Cycle | Description | Original Amount | Tran. Balance | Reference Num. |
|---|------------|----------|------------|------------|-------------------|-----------------|---------------|----------------------------|
| CM | 05/09/12 | 05/10/12 | | | Utility Allowance | (\$ 159.00) | (\$ 159.00) | 0047272811 |
| DM | 05/09/12 | 05/10/12 | | | Rebate Paid | \$ 108.69 | \$ 108.69 | 0047272622 |
|  | 05/09/12 | 05/30/12 | 04/01/12 | 05/01/12 | GAS | \$ 14.14 | \$ 14.14 | 0047272462 |
|  | 05/09/12 | 05/30/12 | 04/01/12 | 05/01/12 | ELECTRICITY | \$ 36.17 | \$ 36.17 | 0047272333 |
| CM | 04/30/12 | 05/01/12 | | | Utility Allowance | (\$ 159.00) | (\$ 159.00) | 0047167150 |
| DM | 04/30/12 | 05/01/12 | | | Rebate Paid | \$ 100.17 | \$ 100.17 | 0047166967 |
|  | 04/30/12 | 05/01/12 | 03/01/12 | 04/01/12 | GAS | \$ 21.80 | \$ 21.80 | 0047166927 |

Resident Access

- View or Reprint Statement
- View all charges & payments at a glance
- Pay Online
- Update account information


Minol

Resident Account Summary


All that counts.

[Update Personal Info](#) |
 [Change Password](#) |
 [Pay Now](#) |
 [FAQ](#) |
 [Contact Us](#) |
 [Log Off](#)
6/5/2012 2:53:52 PM

Account # 1234-123-123456-00




Name: JOHN SMITH
 Project Name: COMMUNITY
 Bldg: GWIN **Unit:** 000100

Billing Address:
 BASE NAME - NEIGHBORHOOD
 ADDRESS

Service Address:
 BASE NAME - NEIGHBORHOOD
 ADDRESS

Account Start Date: 06/03/11
 Account End Date:
 Current Balance: \$ 0.00

Record (1..15) of 36 sorted by docdate desc
 Page 1 Of 3

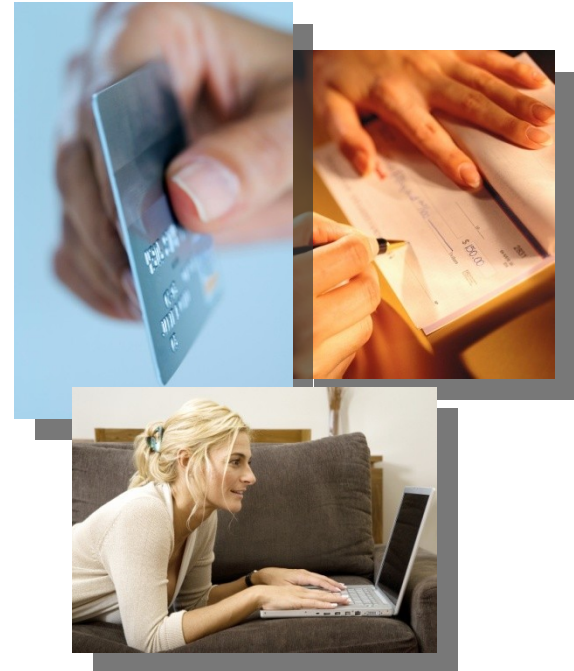
| Bill Image / Tran Type | Tran. Date | Due Date | Beg. Cycle | End. Cycle | Description | Original Amount | Tran. Balance | Reference Num. |
|---|------------|----------|------------|------------|-------------------|-----------------|---------------|----------------------------|
| CM | 05/09/12 | 05/10/12 | | | Utility Allowance | (\$ 159.00) | (\$ 159.00) | 0047272811 |
| DM | 05/09/12 | 05/10/12 | | | Rebate Paid | \$ 108.69 | \$ 108.69 | 0047272622 |
|  | 05/09/12 | 05/30/12 | 04/01/12 | 05/01/12 | GAS | \$ 14.14 | \$ 14.14 | 0047272462 |
|  | 05/09/12 | 05/30/12 | 04/01/12 | 05/01/12 | ELECTRICITY | \$ 36.17 | \$ 36.17 | 0047272333 |
| CM | 04/30/12 | 05/01/12 | | | Utility Allowance | (\$ 159.00) | (\$ 159.00) | 0047167150 |
| DM | 04/30/12 | 05/01/12 | | | Rebate Paid | \$ 100.17 | \$ 100.17 | 0047166967 |
|  | 04/30/12 | 05/01/12 | 03/01/12 | 04/01/12 | GAS | \$ 21.80 | \$ 21.80 | 0047166927 |

Payment Options

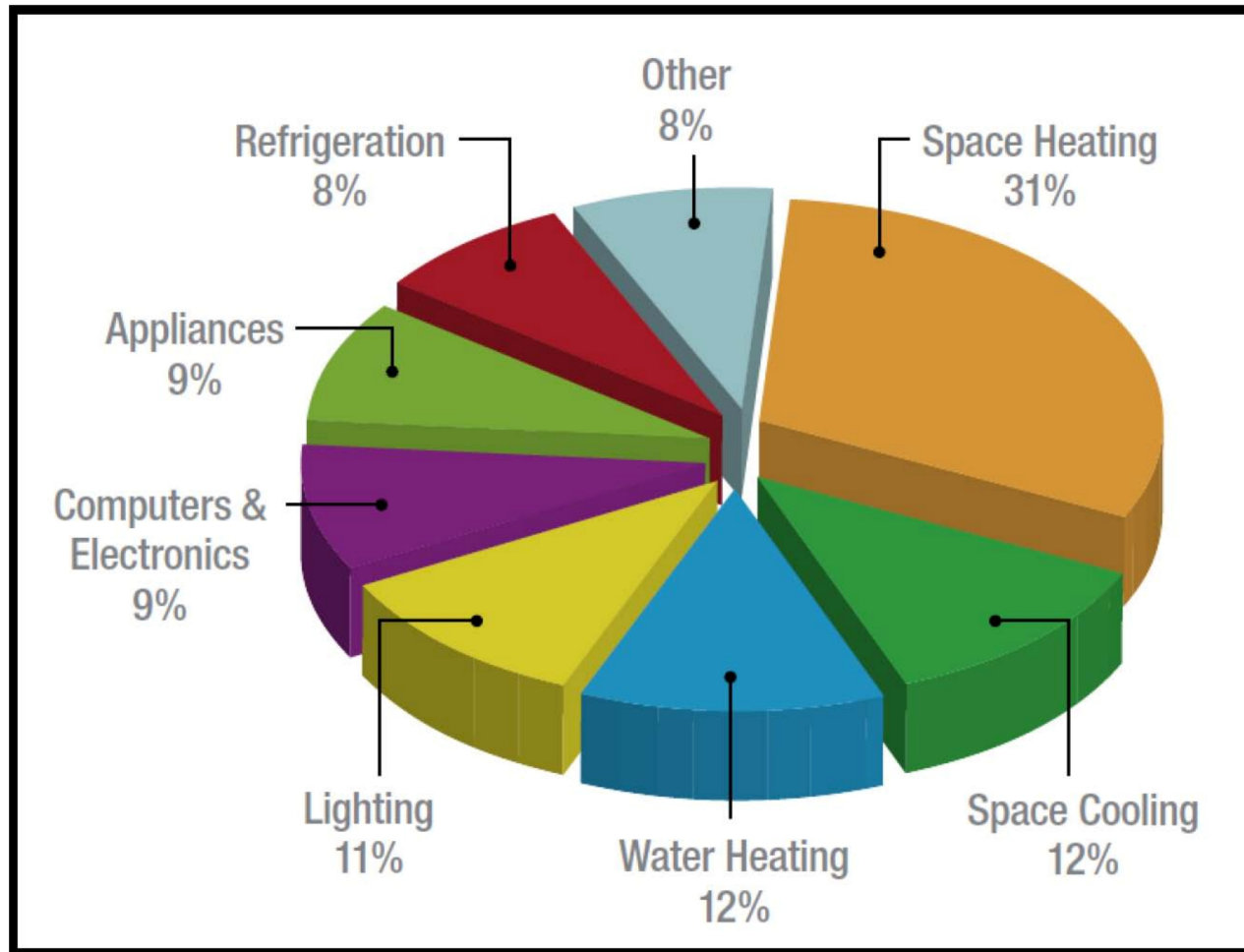
- Mail in payment
- Online Banking
- Pay by Credit Card
- Pay by E-Check

Rebate Opt Out/Opt In

- Applies Refunds to account
- 12 Month Period
- Reconciled – Opt In or at Move Out



Energy Use in the Home



Vampire Electricity

A large number of electrical products—TVs, microwave ovens, computers, monitors, and phone chargers —cannot be switched off completely without being unplugged.

These products draw power 24 hours a day, often without the knowledge of the consumer. We call this power consumption "standby power."

A typical American home has forty products constantly drawing power. Together these amount to almost 10% to 20% of residential electricity use.

Vampire Electric is estimated to cost US consumers \$3 billion a year.

Useful Links

- 2013 Basic Allowance for Housing Component Breakdown:
 - http://www.defensetravel.dod.mil/Docs/perdiem/browse/Allowances/BAH/Component_Breakdown/2013-BAH-Rate-Component-Breakdown.pdf
- MCB CAMPEN Family Housing RECP Information Site
 - <http://www.pendleton.marines.mil/Family/FamilyHousing/ResidentEnergyConservationProgram.aspx>
- PAO published articles and information
 - <http://www.pendleton.marines.mil/Family/FamilyHousing/ResidentEnergyConservationProgram.aspx>